

**Mr. Edward Lu, Managing Director,
Wisekom Technology Ltd.**



MultiServer

24 hrs / 7 days Smart Operator for Offices

“We are a trading company and our clients are located around the world. Sometimes we failed to receive their calls owing to the time difference or being out for business trips. I am worried that we would depress the clients if we cannot respond immediately when they are eager to acquire the information or need our support. That’s what I am concerned the most.”

As the managing director, I am expecting all the inquiry calls can be properly processed and the clients can obtain the support they need. I decided to adopt **MultiServer** as the mail server of the office and for establishing the website but I found that it works even much better as the smart operator who works 24hrs/ 7days. Now, all the inbound calls can be accurately directed to the cellular phone or landline of the right contact person and the inquiries will also be sent in the format of voice messages to the sales’ e-mails. Sales can check the messages as long as they can get access to their e-mails so they can reply instantly. **MultiServer** is just like the 24hrs/ 7days operator and we will never miss any significant calls from the clients no matter where we are!

**Mr. Alex Shih, Administration Dept.,
Jazz Hipster Corporation**



MultiServer

Best Solution to Save Manpower Costs by Remote Control of Oversea Branches' Communication System!

“Contributed by the booming of our global businesses, we have kept setting up many new sales offices overseas constantly. With the expansion of our operation sites, Administration department encountered more difficulties than before in sending MIS staff to oversea branch offices frequently for either setting up the communication system for the newly-established offices, or, solving the system jam once happened. We expect to reduce the expenditure of business trips for maintaining communication systems of oversea offices as well as to solve the problems efficiently in regardless of the regional limitations.”

Once the communication system breaks down, it means that we may lose some potential orders simultaneously just because we fail to process customers' inquiries immediately. By adopting **MultiServer**, our administration staffs are allowed to get access to the server in oversea branch offices directly to implement the settings and renovation of communication systems via internet. In this way, We can not only save lots of costs in business trips and manpower but also avoid the losses attributed by the system breakdown. Besides, the multi-functions of **MultiServer** can also satisfy our demands for mail server, network data base and network communications at the same time. We will definitely keep expanding our oversea business territories in the future. With **MultiServer**, we can remotely control the server in oversea branch offices and it is not necessary for our MIS staff to travel all the time!

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